



IPSWICH TOWN FOOTBALL CLUB

IPSWICH TOWN V MILLWALL

TUESDAY 1 JANUARY 2019, KICK OFF 15:00

INFORMATION FOR AWAY FANS

Welcome to Ipswich! This is a short guide, designed to answer the kind of questions that we often get from visiting fans, and provide the information that we find useful when we're travelling away ourselves.

For any further information, or if you have any feedback on our guide, please contact Elizabeth Edwards, Supporter Liaison Officer, on slo@itfc.co.uk or 07968 876504 or via Twitter on @ITFC_SLO.

HOW TO GET TO THE STADIUM

Back in 2003, we hosted an England international v Croatia. On the England fans message board, someone asked "how do I get from the station to the ground?" The response was simple: "Come out of the station and look straight ahead. The ground is the oblong structure with floodlights at each corner."

IF YOU HAVE AN HOUR OR TWO PRE-MATCH IN IPSWICH

The stadium is just a short, 5-10 minute, walk to the town centre, with shops, cafes and restaurants. The waterfront area is around a 15-minute walk from the ground, with a yachting marina and a range of cafes and restaurants. Note that the only pub that officially welcomes away fans is the Station Hotel (details below). Many pubs and bars in the town centre are strictly home fans only (more info below).

- **BY CAR**

The address is Portman Road, Ipswich, IP1 2DA.

It is a fairly easy drive, whichever way you choose, especially being a bank holiday. Depending on your starting point, you'll either take Tower Bridge or the Rotherhithe Tunnel, then the A13 along to the A12, or you'll head along to the Blackwall Tunnel, which becomes the A12 as soon as you are north of the river. The A12 would take you all the way to Ipswich, but it is usually a bit quicker to leave the A12 at the start of the M11 and then take the M25 East to rejoin the A12 (avoiding the endless sets of traffic lights after the Redbridge roundabout).

An alternative route is to carry on east on the A13 to the M25, take the first exit (heading towards Stansted), then come off at the A12 junction just a few miles along.

Whichever way you go, beware of average speed cameras (which are not well signposted), in the area around Witham / Kelvedon and also on the Stratford St Mary stretch between Colchester and Ipswich.

The journey time should be no more than a couple of hours, but we recommend allowing at least an hour beyond the AA / Google / Sat Nav suggested journey time.

Sat Navs vary in their recommended route into town, but whichever way you go, it shouldn't take more than 15 minutes from the A12/A14 junction to the ground.

For those without Sat Nav, once you reach the junction of the A12 and A14, just south of Ipswich, take the A1214 (London Road) for a couple of miles into town. As you approach the town centre area, there's a Sainsbury's supermarket on the left – at this point, go straight on past Sainsbury's and then almost immediately right onto West End road. Take the first left (after about half a mile) onto Sir Alf Ramsey Way and you've arrived.

Note that the roads immediately behind the Cobbold and Sir Bobby Robson stands are closed about 90 minutes before the game, so to access the NCP car park on Portman Road you will need to continue on London Road, straight on to Handford Road and then turn right at a set of traffic lights onto Portman Road (if you miss the turning, just do a U-turn at the roundabout with Civic Drive, turning back onto Handford Road, then taking the first left into Portman Road).

- **PARKING**

There is no official stadium car park, but there is parking all around the ground. The closest is a large NCP on Portman Road (right by the away end), which usually has spaces up to at least 2:15pm, and it's worth checking later. There's also a large car park on West End Road (5 minutes' walk away) and at the railway station (less than 10 minutes). The town centre is less than 10 minutes' walk, and has numerous car parks, as you'd expect. Being a town centre ground, most streets are controlled (residents only) parking, so free on-road parking tends to be at least a 20-minute walk away. As usual, the car parks nearest the ground are a bit slow to clear after the game – for a quicker exit, use the railway station car park, and exit left out of the station onto Burrell Road / Ranelagh Road (B1075), then (after about a mile) left onto the A1214.

Five car parking spaces are available for visiting disabled supporters. Spaces can be booked by contacting Ipswich Town's Disability Liaison Officer, Lee Smith, on 01473 400556.

- **BY COACH**

Away coaches usually park in the West End Road car park, 5 minutes' walk from the ground. The Station Hotel (away fans pub – see below) is just a couple of minutes away – go towards the bridge over the river, at the east end of the car park, turn right and you'll find the pub the other side of the river, right opposite the railway station. With the engineering works on the trains (see below) the official away coaches (at £19) may be your best option.

- **BY TRAIN**

Note 1: There are planned engineering works on the London to Ipswich route on the day of the match with no trains from Liverpool Street. The journey will involve getting the Central Line to Newbury Park where buses replace trains to Ingatestone. From Ingatestone trains will run to Ipswich – this adds around an hour to normal journey times between London and Ipswich.

Note 2: A revised Sunday timetable will be in operation

If you are travelling by train, Ipswich station is only 5 to 10 minutes' walk from the ground.

As mentioned above, travel from London will involve the dreaded rail-replacement bus service from Newbury Park to Ingatestone. From the London area take the bus or tube to Newbury Park to pick up the buses to Ingatestone. Note some complexity around ticketing – if you have a rail ticket that includes tube, then you just take the tube to Newbury Park rather than to Liverpool St. But if you have a train ticket from Liverpool St to Ipswich and join the tube before Liverpool St on an Oyster or contactless card, you'll pick up an expensive single fare to Newbury Park unless you first go to Liverpool St, tap out, and then get station staff to let you through the barrier with your London – Ipswich ticket!

After the game the first trains out are at 17:09, 17:43, 18:09 and then at 43 and 09 minutes past each hour.

For more information and to check travel times and routes go to: www.greateranglia.co.uk.

There are ticket checks on all mainline trains and ticket barriers at Ipswich.

OFFICIAL AWAY PUB

The Station Hotel (formerly the Riverside Hotel) is opposite the station, and is the official away pub. It is roomy, has a garden and TV screens, and three beers on handpump from the Greene King stable.

Most pubs immediately around the ground are for home fans only, and few pubs around the town, if any, will welcome groups of away fans, especially wearing away team colours. As always, couples, families and older people will find it a bit easier to slip into a town centre pub for a quiet beer or two. Note that, on a match-by-match basis, police may designate other pubs in the town centre as home fans only. This is more likely nowadays as there have been a number of pub closures in the immediate area around the stadium.

There is a Fanzone marquee and entertainment zone at the stadium, but this is strictly open to home fans only. There are ticket checks at the door.

NEED CASH?

The nearest cash machines to the stadium are a 5-10 minute walk away, (a) at the railway station, (b) at the Cardinal Park leisure zone, and (c) in the town centre itself.

STADIUM

- ***MATCHDAY PROGRAMME***

The matchday programme can be purchased outside the stadium from the white, tardis-like kiosks. Programmes cost £3.00. Programmes are not for sale inside the ground.

- **SECURITY**

As at most away grounds, you can expect to be searched prior to entering the ground. Ipswich Town also uses a trained search dog and some stewards now wear body cameras.

- **BAGS**

Large bags will not be permitted to be taken into the stadium. By way of guidance, nothing larger than a standard carrier bag will be allowed. There are no facilities to leave bags.

- **SEATING**

Portman Road is a traditional ground, with 4 separate stands. The away end is blocks V1 and V2 of the Cobbold Stand and, if demand is high, part of block E as well. This gives you a good side-stand upper-tier view of the action. The Cobbold stand is an older stand, dating from the 1970s.

Ambulant disabled fans will be seated within block S of the lower tier of the Cobbold Stand (note that U5s are not allowed in this area). As we do not have wheelchair spaces in the Cobbold Stand, wheelchair users will be located with home fans.

Adult tickets are priced at £30.00, with concession prices available for Seniors over 65, under 23s and under 19s. Wheelchair and ambulant disabled tickets are priced at the Seniors over 65 price or the age appropriate price whichever is lower – these tickets include a carer.

If tickets are available on the day you will be able to purchase these at the turnstiles. These are cash turnstiles with no debit or credit card facilities for away fans. We will advise your SLO as soon as we have this information.

- **HUNGRY OR THIRSTY?**

Food and drink facilities are what you'd expect (pies, hot dogs, confectionery etc).

Alcohol availability in the away end is determined on a match-by-match basis. We will advise your SLO as soon as we have the information for this game. Food and drink (alcohol if available) prices are as follows:

Bar Prices	
Steak & Ale Pie	£4.00
Chicken Ham Pie	£4.00
Balti Pie	£4.00
Vegetarian Pie	£4.00
Sausage Roll	£3.00
Cheese Burger	£4.20
Hot Dog	£4.20
Wine	£4.20

Fosters PETS	£3.30
Bulmers PETS	£3.30
IPA PETS	£3.90
Soft Drinks	£2.30
Hot Drinks	£2.30
Water	£2.00
Capri Sun	£1.60
Grab Bags	£3.20
Chocolate Duo	£1.50
Crisps	£1.50

- **SMOKING POLICY**

Portman Road is a no smoking stadium. This includes e-cigarettes. Anyone found smoking will be ejected from the ground. For anyone considering leaving the stadium, note that no re-admission to the ground is permitted.

- **FLAGS/BANNERS**

Subject to space, flags and banners are allowed in the away end. These will need to be fire certificated. For questions relating to this contact Mick Warden on mick.warden@itfc.co.uk.

- **MUSICAL INSTRUMENTS AND SELFIE STICKS**

Musical instruments and selfie sticks are not allowed in the away end.

- **PUSHCHAIRS**

Pushchairs are not allowed into the stadium. No storage is available so they will need to be left in your car.

DISABLED FANS

If you have any special requirements please contact Ipswich's Disability Liaison Officer Lee Smith on 01473 400556.

STAMP IT OUT

Ipswich Town Football Club takes a zero-tolerance stance on any form of racial, homophobic or prejudiced behaviour. Supporters can report any incident instantly that they feel needs attention by texting the anonymous 'Stamp it Out' number on 07834 439429 (standard text rate applies). All

reports will be handled in the strictest confidence. Alternatively, our customer services can be contacted on customerservice@itfc.co.uk.

IF YOU'RE SPENDING A BIT MORE TIME IN IPSWICH...

HOTELS

Ipswich has numerous hotels, many at the budget end of the market, within a comfortable walk from the ground. Of the chains, the nearest are the Novotel and Penta hotels (5 mins), with the Premier Inn and Travelodge around 10-15 mins from the ground in the harbourside area and a newish lodge at the Mermaid pub (Marstons), also about a 10-minute walk. For a more upmarket option, the Salthouse Harbour Hotel is on the harbourside, and Milsoms (Kesgrave) is in a country house setting on the eastern edge of Ipswich.

(There are many other hotels in and around Ipswich – we have no connection with these listed, but suggest them for convenience as they are mostly close to the ground and have been well spoken of by many fans).

Hotel weblinks:

<https://www.salthouseharbour.co.uk/>

<https://www.milsomhotels.com/kesgrave-hall/>

<http://www.novotel.com/gb/hotel-0995-novotel-ipswich-centre/index.shtml>

<https://www.pentahotels.com/en/hotels/ipswich/hotel-information/>

<https://www.travelodge.co.uk/uk/hotels-in-ipswich>

<http://www.premierinn.com/gb/en/hotels/england/suffolk/ipswich/ipswich-town-centre-quayside.html>

<http://www.marstonsinns.co.uk/inns/mermaid-ipswich>

LOCAL ATTRACTIONS

There is so much to do in and around Ipswich, making it ideal for a short break.

Local attractions include:

- Harbourside and marina, with numerous restaurants, cafes and bars
- Town centre, with many independent stores dotted around a fairly compact area
- Christchurch Park, Mansion and Gallery – a huge, 70-acre park just north of the town centre, including a Tudor mansion which houses a renowned (and free) art gallery (with a permanent display of local artist John Constable)
- Pubs selling a wide range of locally-brewed real ales, with town centre options including the Fat Cat, Greyhound, Dove Street Inn, St Judes Tavern, Thomas Wolsey and Briarbank Brewery. Of these, the Dove, St Judes and Briarbank are also microbreweries.
- Felixstowe is just 15 miles (15 minutes, via the A14) away to the east, and is both a traditional seaside resort (there's a pier and the promenade stretches for a couple of miles) and major container port, which includes a fantastic viewing point, where you can see shipping movements and the loading / unloading of the world's largest container ships.

- The Orwell Bridge carries the A14 over the river to Felixstowe, and is an impressive sight from below. You get to it off the A137, which is a mile or so east of the A12/A14 junction. The road under the Orwell Bridge then meanders for a few miles past Pin Mill (the Butt & Oyster is a lovely old waterside inn) and onto Shotley, which has loads of yachts and great views of the ports of Felixstowe and Harwich.
- The historic little town of Woodbridge is just a few miles from Ipswich, with a tide mill, lots of little boutiques, some fine pubs, and an Adnams Wine and Beer store (next to the station)
- Just a bit further up the coast you'll find the beautiful seaside town of Aldeburgh with its famous fish & chip shop (it's the one at the north end of the High Street, with the big queue outside), as well as some wonderful little shops and pubs. You'll pass the concert hall, antique, home furnishings and fine foods shops of Snape Maltings en route to Aldeburgh, and it's well worth the short detour – no national chains here!
- If you've managed to get as far as Aldeburgh, you may well be tempted to continue a bit further up the coast, past the impressive power station at Sizewell, to the beautiful seaside town of Southwold, home of Adnams beers, a pier, and lots of little shops and galleries.